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JR HARDESTER, MS, CPE

Introduction

Data Collection
Site Visit / Tour

Analyze the Three Approaches to Value

- Cost
- Sales Comparison
- Income
 - Discussion of FF&E
 - Sub-leases
 - Ancillary Income
 - Equipment and Personal Property

Questions

KALAHARI DINING OPTIONS

SIT DOWN DINING

1 Double Cut Charcoal Grill/Liquor Bar 2 Sortino's Italian Kitchen

> 3 B-Lux Grill & Bar 4 Ivory Coast

GOURMET BUFFET

5 Great Karoo Marketplace Buffet

QUICK EATS

6 Java Manjaro

7 Marrakesh Market

8 Cafe Mirage (Lower Level) 9 Safari Grille@cover.tevel)

10 Zulu Grille@comrtevet

BAR & LOUNGES

11 Felix's Bar

12 The Paxton Grotto

13 The Thursty Turtle 14 ZanziBar

15 Cracked Coconut (Lower Level)

 Double Cut Charcoal Grill/Liquor Bar 2 Sortino's Italian Kitchen

2 B-Lux Grill & Bar

SWEET TREATS

16 The Last Bite

8 Chill Factory(Lower Level)

THINGS TO DO

ARCADE (Lobby Lower Level)

17 Arena - Ultimate VR Experience

17 Escape Room 18 Bowling

19 XD Dark Ride 19 Lazer Frenzy

20 Mini Golf

21 Redemption Center

22 Kalahari Adventurers Club

FITNESS

23 Kalahari Fitness (Lower Love)

33 Hiking Trail to Waterfall

RETAIL

26 Zakanaka Kids

27 Spa Kalahari & Salon

WATERPARK (Lower Level)

28 Indoor Waterpark

29 Outdoor Waterpark

30 Waterpark Entrance

31 First Aid

32 Gorilla Grove Treetop Adventures/Legends of the Lost Jungle

SOUTH 200 WING	NORTH 400 WING						
1201-1261							
2201-2247	2415-2456						
3202-3282	3401-3452	3454-3499					
4202-4282	4401-4452	4454-4499					
5202-5282	5401-5452	5454-5499					
6202-6282	6401-6450	6454-6499					
7202-7274	7401-7428	7430-7450					
8202-8242	8401-8428	8430-8499					

Lower Level

KALAHARI BALLROOM

35 Salons A - H

WOOD ROOMS

36 Aloeswood 36 Ironwood

37 Rosewood

37 Sagewood

38 Ebony

25 Indigo Swimwear (Lower Level) 7 Marrakesh Market



SOUTH 200 WING 1201-1261	NORTH 400 WING						
2201-2247	2415-2456						
3202-3282	3401-3452	3454-3499					
4202-4282	4401-4452	4454-4499					
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6202-6282	6401-6450	6454-6499					
7202-7274	7401-7428	7430-7450					
8202-8242	8401-8428	8430-8499					

CONVENTION CENTER

RIVER ROOM

42 Zambezi 43 Nile

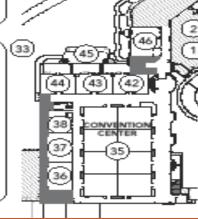
44 Orange 45 River Patio

46 Sales & Catering Office

46 Business Center 46 Mahogany Room

BOARD ROOMS

38 Empress



GORILLA GROVE TREETOP ADVENTURES LEGENDS OF THE LOST JUNGLE ADVENTURE GOLF ZIPLINE & ROPES COURSE

AMERICA'S LARGEST

INDOOR WATERPARK

Kalahari. Trail quide

NORTH ROO WING

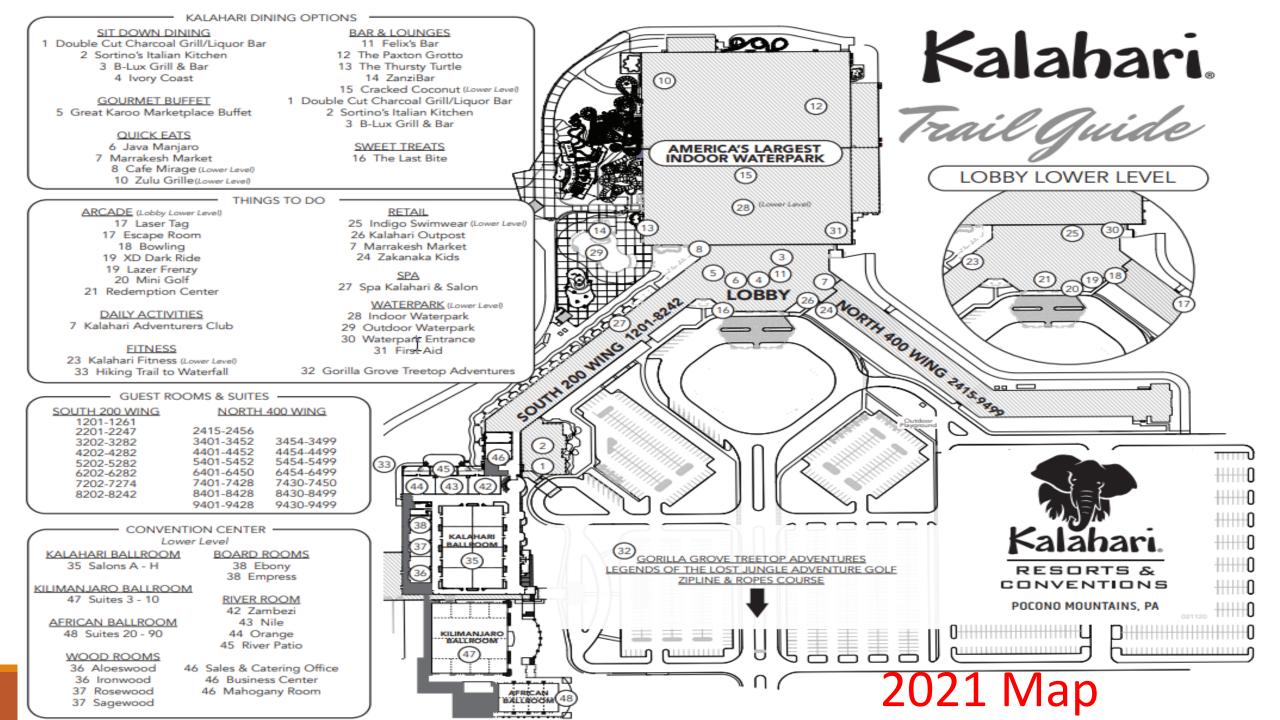


2019 Map

LOBBY LOWER LEVEL

CONVENTIONS

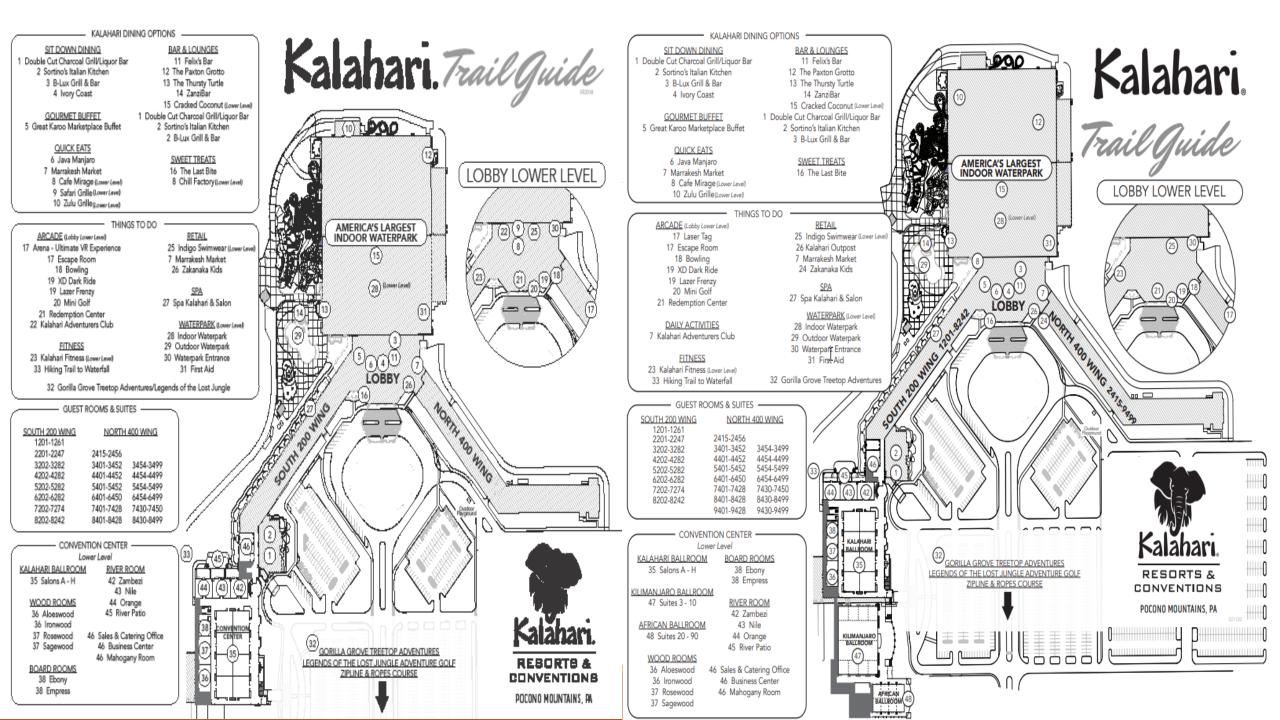
POCONO MOUNTAINS, PA





Resort Amenities:

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center (100k in 2019)
- 40,000 sq ft entertainment center
- 977 guest rooms
- Kalahari spa and salon
- Dinning options
 - 4 Sit-down dining
 - 6 Quick service dining
 - 8 Bars
 - 1 Sweet treat



COMPARING TWO SIMILAR RESORTS

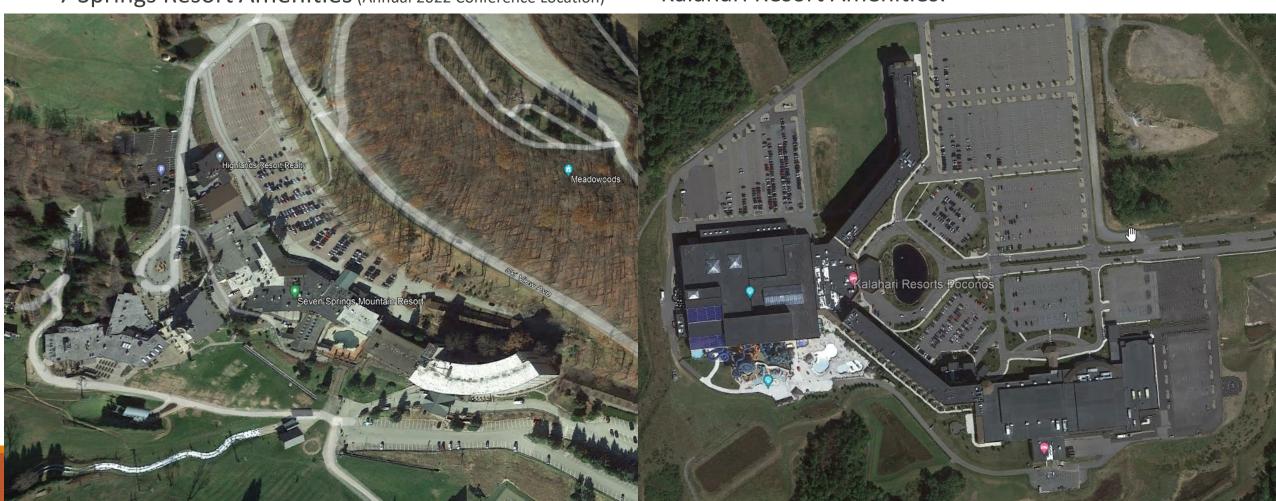
7 Springs Resort Amenities (Annual 2022 Conference Location)

- 5,560 acres of outdoor space
- 77,000 sq ft of meeting space
- #### sq ft of indoor entertainment
- 414 guest rooms
- dining Options
 - 4 Sit-down dining
 - o 3 Quick service
 - 2 Bars
 - O 1 Sweet treat

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
- Kalahari spa and salon
- Dinning options
 - 4 Sit-down dining
 - 6 Quick service dining
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 - 1 Sweet treat

COMPARING TWO SIMILAR RESORTS

7 Springs Resort Amenities (Annual 2022 Conference Location)





COMPARING TWO SIMILAR RESORTS

Split Rock Resort

- 53,000 sq ft indoor water park
- 80,000 sq ft of meeting space
- #### sq ft of indoor entertainment
- 156 guest rooms
- Room rates \$100 \$315
- Day pass \$38*
 - 3 day pass \$76*

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
- Room Rates \$200 \$400 (standard rooms)
 - Suites are \$600 \$1000
 - Includes up to 4 admissions to water park (\$276 Value)

^{*}Hotel guest get 10% discount



COMPARING TWO SIMILAR RESORTS







COMPARING TWO SIMILAR RESORTS

Great Wolf Lodge (Poconos)

- 80,000* sq ft indoor water park
- 1,500 sq ft of meeting space
- Many options of indoor entertainment
- 401 guest rooms
- Room rates \$200 \$600
 - Includes up to 4 admission to water park

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
- Room Rates \$200 \$400 (standard rooms)
 - Suites are \$600 \$1000
 - Includes up to 4 admissions to water park (\$276 Value)

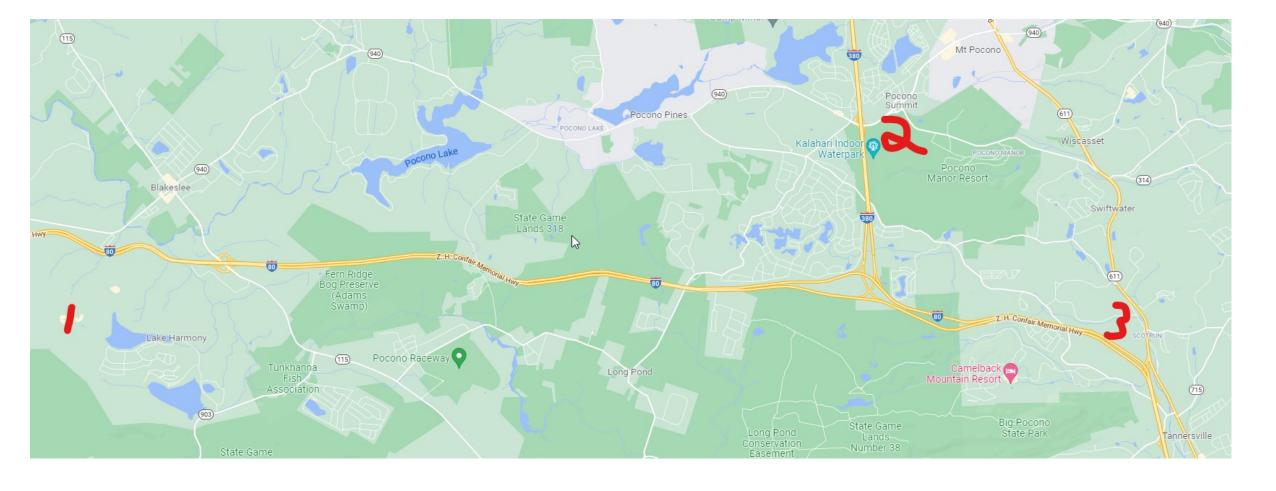


COMPARING TWO SIMILAR RESORTS

Great Wolf Lodge (Poconos)







- 1. Split Rock Resort
- 2. Kalahari Resort
- 3. Great Wolf Lodge Resort

- Cost Approach Started construction in 2013
 - Included south wing of hotel, Lobby, & 100k sq ft indoor water park
 - Cost of construction was \$123,900,000*
- In 2015 Started an expansion
 - included the convention center, north wing and 120k sq ft indoor water park addition and outdoor water park area.
 - Cost of Construction \$53,000,000*
- In 2018 started expansion
 - 105K square foot addition to the convention center.
- Aerial image

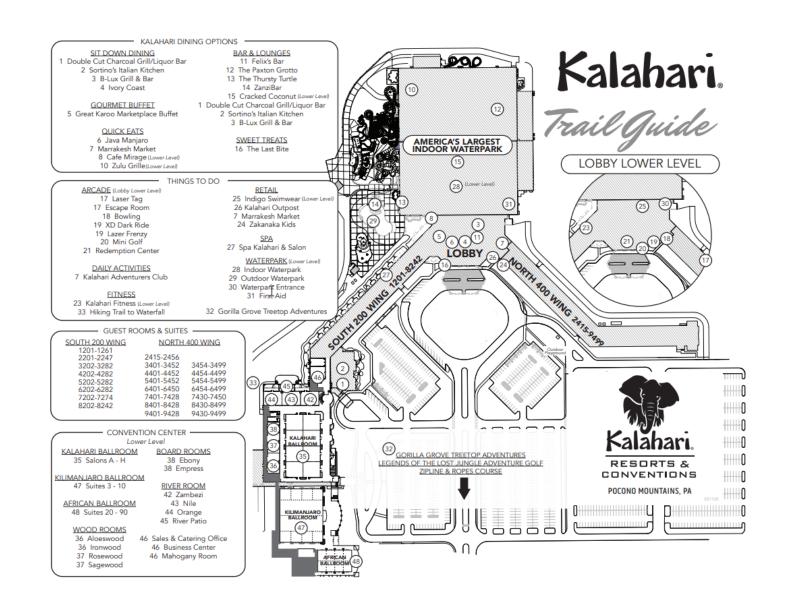
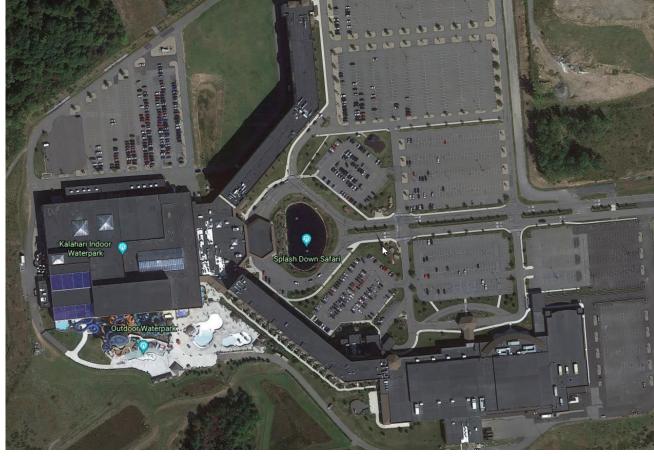


Image from 4/17/2017

Image from 9/22/2020





Amenities 2019 Convention Center:

- 110,000 sq ft meeting space broken down from 2,500 sq ft room to 25,000 sq ft ballroom.
- 2019 expansion to 205,000 sq ft will change meeting room size from 1,500 to 38,000 ballroom.



Amenities 2021 Convention Center:

205,000 sq ft meeting space broken down from 2,500 sq ft room to 38,000 sq ft ballroom.



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	O.	10	/0	10	14	/3	180	0	14	100	/8	10		6
KILIMANJARO BALLEO	JOM					_								
FULL KEIMANIARO BALLROOM	174' x 218'	38,000		2,700	4,218	-	2,162			3,800	256	190	-	
KLIMANJARO SUITE 1 OR 2	174° × 63°	11,000	10"	759	1,221		915	**	11	1,100	69	55	70	
KLIMANJARO SUITES 1 AND 2	174' x 126'	22,000	10"	1,518	2,442		1,830	+	1.0	2,200	136	110	-	
ANY 1 KILIMANUARIO SUITES 3 -10	44' x 46'	2,000	16'	138	222	57	166	7.1	40	200	13	10	93	
KALAHARI BALLROON	4	_	_	_		_	_		_	_	_	_	_	
A - H COMBINED	117's 214'	25,000	257	1,725	2,775		2,000	7.5	0.70	2,500	173	134	-	
SIX SALONS	200	18,750	257	1,296	2,065	537	1,562	4		1,878	-		20	
FOUR SALONS		12,500	25'	004	1,390	350	1,042	+	20%	1,252	100	.+	+1	
TWO SALONS		6,250	257	432	095	179	521	41	14	626	23	91	1	
SNGLE SALON	585" x 53'5"	3,125	257	216	347	90	260	*5	33	213	350	8.	73.	
AFRICAN BALLROOM	200		O.E.		12			-						
FULL AFRICAN BALL- ROOMS	87' x 131'	12,000	167	826	1,332	343	966	+	14	1,200	75	60	4	
ANY 1 AFRICAN SUITE 20-90	343" x 429"	1,500	16'	104	167	43	125	36	36	150	127	20	2	
RIVER ROOMS		-	1000	MISE.	4/ lb	in fai	No.	Date	100		- 1	No.		
FULL RIVER BALLADONS	100° x 40°	9,000	180	621	999	257	749	47.	72	900	62	40	1200	
ANY TWO RIVER ROOMS	120° x 40°	6,000	107	414	665	172	400	*	14	600	-	- 2	+	
ZAMBEZI RIVER ROOM	63' x 40'	3,000	181	207	333	86	250	+.	3.4	300	**	**	*/	
NILE RIVER ROOM	63' x 40"	3,000	18'	207	330	86	250	+	-	300	-	-	-	
ORANGE RIVER ROOM	63' x 48'	3,000	387	207	330	86	250	+1		300	-	-	-	
WOOD ROOMS								100	100	000			10 60	
FOUR WOOD ROOMS	137'±44'	6,900	(48)	414	668	172	400	- 46	- 19	600	32	29	141	
ANY THREE WOOD ROOMS	100" ± 44"	4,500	187	311	500	129	374	73	35	450	8	50	31	
ANY TWO WOOD ROOMS	697 x 447	3,000	100	207	333	10	250	+0	-	300	-	-	100	
ALDESWOOD	36'x 46'	1,500	18'	104	567	43	125	36	36	150	+	-	.74	
ROWWOOD	34'×44'	1,500	100	104	167	43	125	36	36	150	4	44	4	
ROSEWOOD	34'×44'	1,500	180	104	167	40	125	36	36	150	17.0	181	7.5	
SAGEWOOD	36'×44'	1,500	10"	104	167	43	125	36	36	150	1	41	-	
BOARD ROOMS	1600	Pari	1	100	31		1884	m 11						
EBONY	18" x 44"	750	18'	- 07	- 12	-	-	20	-	-	4	12.7	2	
EMPRESS	18" x 44"	750	107	+	14		1.0	20	+	-	4	4	-	
PRE-FUNCTION			_											
NORTH ATRIUM			19	-	-		949	4	64	-		-	100	
NORTH FOYER	295' x 33	9,735		*	53		100	+	+	974	50	50	-	
WEST FOYER	171' x 30'	5,100	107	15	-	120	7.50	20	72	510	27	20	27	
SOUTH FOYER	239' x 20'	4,780	1	1				+	3	470	*	(8)	(8)	
EAST FOYER	179° ± 15°	2685	jo T	1/2	15	3350	350	70	37		3.0	17.0	7.0	
AFRICAN ATRIUM	237 x 1211	2,569	144	+	-			+	4	9	*	-	-	
AFRICAN FOYER	148" x 137%"	1,758	+	1	1.5		12	+		*	*		* 1	
OUTDOOR EVENT SPACE														
RIVER TERRACE	52101	1,253			(-	14	M	-	(+	120	0	9	9	
RIVER PATIO	78150	2,543					120			210				
		-												

Amenities

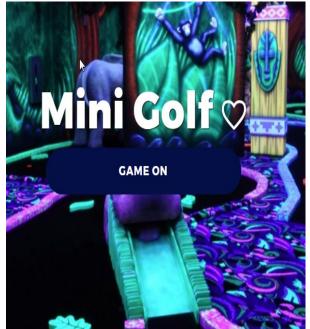
Convention Center:

- § 205,000 sq ft meeting space broken down from 780 sq ft board rooms to a 38,000 sq ft ballroom.
- § Capacity of 167 to 4,218 attendees
- § Ballroom
 - § Max capacity of 4,218 in theatre seating
 - § Exhibit hall
 - § 8 x 10 booth 238
 - § 10 x 10 Booth 190

Amenities

Entertainment:

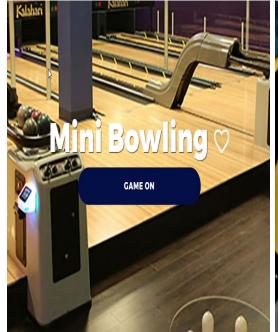
- 9 hole indoor mini golf
- Virtual reality games
- Escape room
- Game room
 - Hundreds of video games and games of chance
 - Prize room
- Mini bowling
- 7-D motion theatre

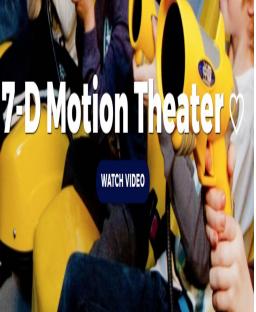








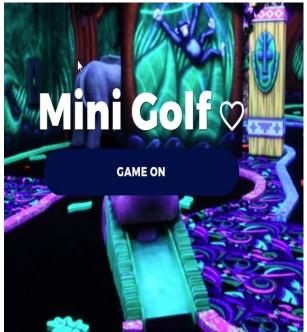




Amenities

Entertainment:

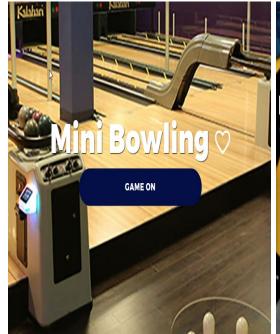
- 9 hole indoor mini golf \$6 pp
- Virtual reality games \$25 pp
 - New virtual waterslide \$15 PP
- Escape room \$15 pp
- Game room \$.50 to \$2
 - Hundreds of video games and games of chance
 - Prize room
- Mini bowling \$6 pp
- 7-D motion theatre \$7 pp

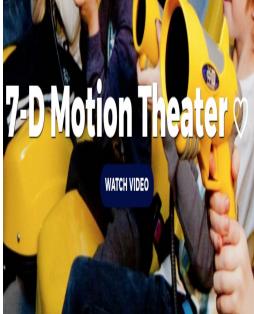












WATERPARK ADMISSION:

- 4 PASSES INCLUDED PER ROOM
- \$69 per day
- Rental of cabanas and bungalows
 - \$99 / Night cabana (8 Person Max)
 - \$299 /Night cabana (12 Person Max)
 - \$499 /Day whirlpool cabana (12-15) person)

IS THIS CONSIDERED MISC. **INCOME OR BUSINESS** INCOME???

America's 2nd Largest Indoor Waterpark

INDOOR & OUTDOOR WATERPARK

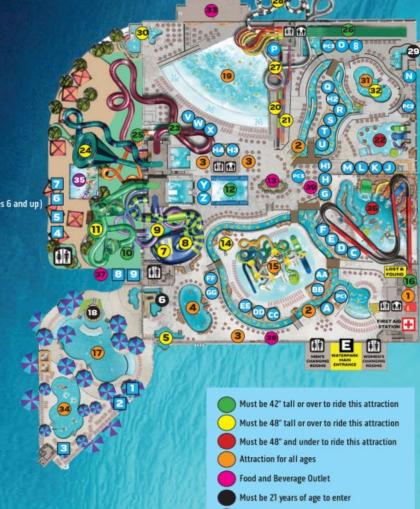


- MEZZANINE
- 2 LAZY RIVER
- 3 LOCKERS
- 4 LOST LAGOON
- 5 IN / OUT FAMILY WHIRLPOOL (for ages 6 and up)
- WILD WILDEBEEST
- 8 TANZANIAN TWISTER
- 9 ZIMBABWE ZIPPER
- I RIPPLING RHINO
- 11 BARRELLING BABOON
- P FLOWRIDER®
- CRACKED COCONUT BAR
- M SPLASHDOWN WHIRLPOOL (for ages 6 and up)
- SPLASHDOWN SAFARI
- (I) ANACONDA
- TANZIBAR POOL
- 18 ZANZIBAR (for ages 21 and up)
- 19 DUNGEONS OF HOUT BAY (WAVE POOL)
- **20 SAHARA SIDEWINDER**
- 2) SCREAMING HYENA

VICTORIA FALLS

- CORAL COVE
- 24 THE SMOKE THAT THUNDERS

- **KENYA KORKSCREW**
- CHEETAH RACER
- 27) ELEPHANT'S TRUNK
- 28 ZIG ZAG ZEBRA
- 29 PAXTON SWIM UP BAR (for ages 21 and up)
- 6 THIRSTY TURTLE SWIM-UP BAR (for ages 21 and up) 🐠 PAXTON FAMILY GROTTO WHIRLPOOL (for ages 6 and up
 - SHOOTING STARS BASKETBALL
 - 32 DIVR POOL
 - **30** ZULU GRILLE
 - OUTDOOR BASKETBALL POOL
 - BUGS BURROW (54" and under)
 - TIKO'S WATERING HOLE
 - TACO TRUCK
 - CAFE MIRAGE
 - **DIPPIN DOTS**
 - CABANAS
 - PC PARTY CABANAS
 - H1-H4 WHIRLPOOL CABANAS
 - 1-9 BUNGALOWS
 - # FIRST AID STATION



Must be 54" and under to ride this attraction

Income Approach to Value

- RACK Rate vs Avg room rate (ARR)
 - 977 Rooms at RAK or ARR
- Income from stores & restaurants
 - Rental income vs food & beverage income
- Waterpark income
 - Percentage attributed to FF&E or personal property
- entertainment center
 - Rental Income vs sales income
- Misc income
 - Valet or Parking???
 - Spa and Salon
- Convention center
 - Rental Income and food beverage income

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
- Kalahari spa and salon
- Dinning options
 - 4 Sit-down dining
 - 6 Quick service dining
 - 8 Bars
 - 1 Sweet treat



Income Approach to Value

- RACK Rate vs Avg room rate (ARR)
 - 977 Rooms at RAK or ARR
- Rack Rate maximum a property charges for a room," according to Frommer's travel guides.
- Avg Room Rate is a measure of the average rate paid for the rooms sold, calculated by dividing total room revenue by rooms sold.
- Kalahari is unique included in the Room Rate are 4 passes to the water park.
 - O How do we determine the room income and separate the water park income?

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
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 - 1 Sweet treat

Income Approach to Value

Store & Restaurant Income

- Leased Space NOI / CAP Rate
 - Terms of lease
 - Overage rent
 - E.g.
- Food & Beverage Income
 - If resorts owns store and restaurant then percentage of sales minus expenses is attributed to the value of the real property.
 - Can you use market rents for the restaurants, Stores or other amenities if they are owned by the resort?

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
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- Dinning options
 - 4 Sit-down dining
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 - 1 Sweet treat

Income Approach to Value

Waterpark Income

- Daily Passes are \$69 per day.
 - How much of the \$69 is attributed to the real property value?
 - E.g. 1,000 visitors per day
- •Included in room rate are 4 water park passes.
 - Do we determine the value of these 4 passes during the waterpark income evaluation or during the room income evaluation?
- •Rental income from cabana's (average daily rate)
 - 33 cabanas \$99 per day
 - 4 hot tub cabanas \$499 per day
 - 3 party cabanas \$299 per day

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
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 - 1 Sweet treat

Income Approach to Value

Entertainment center

- Leased Space NOI / CAP Rate
 - Terms of lease
 - Overage Rent
 - E.g.
- Entertainment area
 - If resorts owns entertainment, then percentage of sales minus expenses can be attributed to the value of the real property.
 - What is the market rent for the space of these vending or arcade machines?

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
- Kalahari spa and salon
- Dinning options
 - 4 Sit-down dining
 - 6 Quick service dining
 - 8 Bars
 - 1 Sweet treat

Income Approach to Value

Miscellaneous Income

- Spa & Salon
 - Leased space NOI / CAP Rate
 - Terms of lease
 - Overage rent
 - E.g.
- Spa & Salon income
 - If resorts owns Spa and Salon, then percentage of sales minus expenses is attributed to the value of the real property
- Parking
 - Valet Do you include in valuation
 - Self Is there value on a self park lot?

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- 977 guest rooms
- Kalahari spa and salon
- Dinning options
 - 4 Sit-down dining
 - 6 Quick service dining
 - 8 Bars
 - 1 Sweet treat

Income Approach to Value

Convention Center

- Leased space NOI / CAP Rate
 - Terms of lease
 - Overage rent
- Convention center income
 - If resorts owns convention center, then percentage of sales minus expenses is attributed to the value of the real property.
- Resorts with convention centers typically waive meeting room rental fees if the renter meets the room block allotment.
 - How do you value when no rental income is available because it is attributed to the room rates.

- 220,000 sq ft indoor water park
- 205,000 sq ft convention center
- 40,000 sq ft entertainment center
- Kalahari spa and salon
- Dinning options
 - 4 Sit-down dining
 - 6 Quick service dining
 - 8 Bars
 - 1 Sweet treat

QUESTIONS